

## **MindBox Significantly Expands *ARTEnterprise* Product Family**

**Adds Power Editor, Linux Support and Performance Tuning  
to Flagship Inferencing Software**

**Greenbrae, CA, February 23, 2004** – MindBox™, LLC, the worldwide leader in technology for automating complex business and decision processes, today announced a suite of technology enhancements to its *ARTEnterprise™* 10.0 Product Family. The enhancements include a ground breaking knowledge editor, Linux support, and performance tuning advancements.

The technology enhancements to *ARTEnterprise* and the components were developed with the guidance of feedback from MindBox's Customer User Group, which ensures that the product maintains its technology leadership in the Financial Services marketplace. The most recent product enhancements include:

- Component Enhancements – Enhancements include performance advancements to reduce response time to subsecond levels, compatibility with the latest Power Editor features and general updates. Overall, enhancements will ensure that the components can scale with the business and handle multiple channels easily, all while being maintained by a business user.
- MindBox Power Editor – Enhancements include a new template editor to allow not only maintenance of the current rules, but easy addition of new rule sets and types, as well as the ability to change the layout and variables of the rules in the system, and maintenance of the domain object model. The Power Editor is a knowledge editor that allows line-of-business personnel to maintain, modify and add rules to the system without the aid of IT staff.
- New monitoring capabilities – Enhancements allow detailed analysis of *Rete* network performance and are useful for tuning complex rule patterns to minimize transaction times.
- Linux Support -- *ARTEnterprise* on Linux has been developed on RedHat 9 on Intel hardware.

"As a MindBox customer, we are impressed with the quality and sophistication of *ARTEnterprise* 10 and the component products," says Bill Reed, Executive Vice President at HomeBanc. "Moreover, the company's commitment to incorporating customer guidance in the continued development of the software and its components ensures that we can leverage our software investment well into the future."

### **About ARTEnterprise 10.0**

ARTEnterprise is the only software available that has proven success in applying case-based AND rules-based technology to automate critical business processes. The software's object-oriented architecture provides unmatched flexibility to easily modify policies as needed according to business requirements. The ARTEnterprise engine can handle high volume, mission critical environments, and its flexible component architecture ensures that the system will scale and adapt over time to meet changing technology and heterogeneous environment requirements.

The MindBox product family also includes a series of financial services industry components that work with ARTEnterprise to allow customers to rapidly automate processes that are common across the lending process - regardless of channel. The components provide a framework into which company-specific knowledge, best practices and parameters can be integrated, providing the power of a customized system in a fraction of the normal cost and time to deploy. The components can be integrated into existing financial systems -- for example, an existing Loan Origination Systems (LOS) -- thereby extending customers' investments in those systems and extending functionality by introducing next generation features without the costs and risks of replacing the entire LOS.

### **About MindBox, LLC**

Based in Greenbrae, California, MindBox, LLC, is a technology company that helps financial services companies gain a competitive edge by intelligently automating their complex business and decision processes. The company develops and markets innovative software and consulting solutions that leverage industry and internal best practices to deliver multi-channel, intelligent solutions designed to optimize client interactions. For more information, please visit MindBox's Web at [www.mindbox.com](http://www.mindbox.com) or call (877) 650-MIND (6463)

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